



Insight Managed Taegis Extended Detection & Response

Expert support for security, from log ingestion and analysis to incident response and remediation

Insight is a certified and award-winning partner, helping organizations leverage scalable and cost-effective security resources with the Taegis® XDR suite. Our work as a trusted security partner means we operate as an extension of your security team, offering products and services that help you make the most of your environments and unify security tool sets under a complete solution.

Key service areas



Log ingestion and analysis



Threat detection and protection



24/7/365 service



Incident response and remediation

About Insight Managed Taegis Extended Detection & Response

Insight Managed Taegis Extended Detection & Response (XDR) gives you eyes-on-glass visibility to visualize and investigate the attack chain. This offering is a 24/7 managed detection and response service that helps clients detect advanced threats and determine the correct course of action. Our expertise spanning threat detection, incident response and security operations, combined with our focus on building trusted relationships with client teams, strengthens your organization's overall security picture.

Solution capabilities

- Advanced analytics
- Endpoint, network and cloud support
- Support for AWS®, Microsoft® Azure® and Defender for Endpoint
- Applied threat intelligence
- Remote incident response

- Response action execution
- Compliance reports
- Governance and security policy framework guidelines
- Ready access to historical data

Benefits:

- + Simplify security management to relieve IT teams of excessive manual tasks.
- + Scale or make changes to your environment with ease.
- + Take the guesswork out of securing your environment.
- + Collect security data at cloud scale and integrate with your existing tools.
- + Leverage AI to detect emergent threats and reduce alert fatigue.

Outcomes:

- + Ensure complete visibility into the IT environment.
- + Modernize identity and access management.
- + Lean on proven tools and outside help.
- + Respond rapidly with built-in orchestration and automation.
- + Adopt a governance framework.
- + Automate and streamline.

Secureworks

Why Insight?

A certified and award-winning partner of major security solution vendors

Aligned to industry standard frameworks (NIST & MITRE)

Vast experience

developing audit- and board-ready collateral



Client success story

Utility Company Leverages Managed Services for Urgent Security Initiative

Challenge: In the wake of a high-profile outage, the client needed support mobilizing in-house resources to meet the complex requirements of a new Transportation Security Administration (TSA) security directive within an expedited timeline.

Solution:

- Insight delivered a fully managed program with simplified workstreams supported by a team of experts.
- Our teams consolidated the 11 initial workstreams into five with respect to the key workload dependencies.
- The client now benefits from reduced risk and security team burden as well as improved velocity.

Insight Managed Taegis XDR components

Secureworks® Taegis offers fast time to benefit through rapid onboarding, predictable operational costs, threat detection automation and up-to-the-minute threat intelligence, plus these additional solutions:



Optimized security with fully integrated threat detection and response management



365 days (continuously rolling) of unlimited telemetry data retention as standard



SIEM-type telemetry and log functionality



Extended log retention for up to five rolling years at fixed additional costs



Management portal log access, with telemetry data management and export

Partners for excellence in security

Insight Managed Taegis XDR helps organizations improve their security posture, transform their Security Operations Center (SOC) and reduce security-related costs.

Detect: Improve security posture.	Investigate: Transform the SOC.	Respond: Reduce costs.
Platform-driven detection	Investigation	Immediate action
Advanced analytics engines uncover threats using machine learning and more.	Security experts provide recommendations via your console. Validation	Security analysts contain detected threats on your behalf.
	Security analysts investigate flagged threats further, leveraging additional context and alert enrichment.	

Simplify security and compliance with Insight.

Insight provides a holistic, programmatic approach to identifying security gaps, providing recommendations, and helping implement and manage security solutions. Not only do we offer assessment and solutions to help support compliance — we can also help with identifying and leveraging government and partner funding available for compliance-related security initiatives.



Get monthly updates on your Insight Managed Taegis XDR's status in the form of:

- A review of your environment's potential incidents
- Your detection coverage broken down in terms of initial access, exfiltration, etc.
- The value equivalent of the managed services provided to you by Insight
- Relevant news headlines

Driving innovation with digital transformation

At Insight, we help clients enable innovation with an approach that spans people, processes and technologies. We believe the best path to digital transformation is integrative, responsive and proactively aligned to industry demands. Our client-focused approach delivers best-fit solutions across a scope of services, including the modern workplace, modern applications, modern infrastructures, the intelligent edge, cybersecurity, and data and Al.

Insight by the numbers Overview and scale

16 years

of incident and threat management experience

1,500+

architects, engineers and subject matter experts in security and service delivery

14+ years

of penetration testing, vulnerability assessment and security management

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