# ID Plus Subscription Plans

## Powerful cloud solutions to support your digital transformation at *your own pace*

ID Plus offers three levels of cloud solutions, tailored to fit every identity and access management requirement. All of the solutions can be flexibly deployed in the cloud, on-premises, or hybrid with an open, extensible identity platform. The solutions also can be easily adjusted to meet the pace and evolution of your modernization.

### Trusted identity your way

ID Plus cloud solutions provide the right level of assurance, protection, and controls to secure your business.

### ID Plus E1

Secures access to cloud-based applications, systems, and users. ID Plus E1 includes:

- Multi-factor authentication (MFA)
- Access: Attribute and role-based access controls, single sign-on, and web portal
- Customer success and support: Online community access, 9x5 support

### ID Plus E2

Combines best-in-class IT with frictionless user access and identity protection in cloud or hybrid environments. ID Plus E2 includes:

- Multi-factor authentication (MFA)
- On-premises, hybrid, and cloud protection for applications and endpoints
- Access: Attribute, role-based and conditional rule-based, adaptive access controls; customizable web portal and SSO for unlimited applications
- Customer success and support: Customer Success Manager* and 24x7 support

## Benefits

- Ultimate security
- Complete IAM solution in a single license
- Flexible deployment model
- Available in cloud, hybrid or on-prem deployments
- Licensing model allows for better budgeting predictability

**OWN YOUR IDENTITY.**

## ID Plus E3

Purpose-built for security-first, highly complex environments that require future-proofed security. ID Plus E3 includes:

- Multi-factor authentication (MFA)
- Dynamic risk-based authentication
- Access: Attribute, role-based and conditional rule-based, adaptive access controls; customizable web portal and SSO for unlimited applications
- Advanced risk-engine capabilities and real-time insights
- Customer success and support: Customer Success Manager*, 24x7 support

* Available with minimum annual spend. See details

## Secure, Modern Multi-Factor Authentication

|  | ID Plus E1 | ID Plus E2 | ID Plus E3 |
|---|---|---|---|
| Push notification via the SecurID App and wearable devices | ✓ | ✓ | ✓ |
| One-time password (OTP) delivered on-demand through the SecurID App, SMS, voice* | ✓ | ✓ | ✓ |
| Passwordless authentication via FIDO2 and device biometrics, such as Apple FaceID, Android biometrics and Windows Hello | ✓ | ✓ | ✓ |
| Secure OTP using SecurID hardware and software authenticator* | ✓ | ✓ | ✓ |
| Emergency access | ✓ | ✓ | ✓ |
| Customized authentication via mobile SDK |  | Optional | Optional |

*Additional cost for SMS/voice telephony credits and hardware authenticators

## Single Sign-on (SSO)

|  | ID Plus E1 | ID Plus E2 | ID Plus E3 |
|---|---|---|---|
| **Web-based SSO Portal** | | | |
| User access to applications via web-based portal | 10 apps | Unlimited | Unlimited |
| Self-service capabilities for user to enroll and manage their applications and authenticators | ✓ | ✓ | ✓ |
| Customizable web portal and login with company logo and color | — | ✓ | ✓ |
| Customizable URL and webpage text | — | ✓ | ✓ |
| **Integrations and standards** | | | |
| Custom integrations via REST-based API | — | ✓ | ✓ |
| Integrations supported | | | |
|     Federation (SAML 2.0) | ✓ | ✓ | ✓ |
|     RADIUS | — | ✓ | ✓ |
|     Native agent | — | ✓ | ✓ |
|     Web proxy (Trusted Headers) | — | Coming soon | ✓ |
|     Web proxy (NTLM, password vaulting) | — | — | ✓ |
| Integrations with cloud-based and on-premises directories, including Active Directory, Azure AD, LDAPv3 | ✓ | ✓ | ✓ |

## Adaptive Access

| | ID Plus E1 | ID Plus E2 | ID Plus E3 |
|---|:---:|:---:|:---:|
| Static policies based on user role, attributes, or group membership | ✓ | ✓ | ✓ |
| Conditional policies based on dynamic elements including device, network, and geographic location | — | ✓ | ✓ |
| Risk-based policies that leverage machine learning, anomaly detection and real-time risk scoring to ensure identity confidence to minimize interrupting end users | — | — | ✓ |

## Deployment and Integrations

| | ID Plus E1 | ID Plus E2 | ID Plus E3 |
|---|:---:|:---:|:---:|
| SaaS and web-based applications | ✓ | ✓ | ✓ |
| Advanced integrations for on-premises web applications (header-based, IWA/Kerberos, NTLM, password vaulting) | — | — | ✓ |
| Virtual private network (VPN) - web-based | ✓ | ✓ | ✓ |
| Virtual private network (VPN) - client-based | — | ✓ | ✓ |
| Desktop, laptop logon (online, offline) | — | Windows/ Mac OS | Windows/ Mac OS |
| Local and remote server access (Windows/Linux, RDP, SSH) | — | ✓ | ✓ |
| Support for hybrid data centers (on-premises, AWS, Azure) | — | ✓ | ✓ |
| IT infrastructure and client-based applications (RADIUS) | — | ✓ | ✓ |
| Custom application integration (REST API) | — | ✓ | ✓ |
| FedRAMP Authorized with RSA SecurID Federal | — | Optional | Optional |
| RSA Mobile Lock: Mobile Threat Detection | — | Optional | Optional |
| Certified integrations through RSA Ready: Rigorous testing, documentation and support ensures out-of-the-box interoperability | ✓ | ✓ | ✓ |
| Support for thousands of standards-based application integrations | ✓ | ✓ | ✓ |
| **For hybrid on-premises deployment** | | | |
| Local, on-premises management of select privileged users and their authenticators | — | ✓ | ✓ |
| On-premises authentication failover to ensure business continuity if cloud services are unavailable | — | ✓ | ✓ |
| MFA protection for legacy on-premises infrastructure | — | ✓ | ✓ |

# Customer Success and Support

| | ID Plus E1 | ID Plus E2 | ID Plus E3 |
|---|---|---|---|
| **Customer Success Services** | | | |
| Customer Success Manager (CSM) | — | Available* | Available* |
| Business Review Meeting | — | Available* | Available* |
| Success Meeting | — | Available* | Available* |
| **Service Availability** | | | |
| Availability SLA | 99.95% | 99.95% | 99.95% |
| **Support Services** | | | |
| Email | Y | Y | Y |
| Phone | Y | Y | Y |
| Availability | 9x5 | 24x7 | 24x7 |
| Initial Response Time - Critical Issues | 2 hours | 1 hour | 1 hour |
| Designated Support Engineer | Optional | Optional | Optional |
| **Education** | | | |
| Access to RSA online community | Y | Y | Y |
| Training videos | Y | Y | Y |
| Getting Started webinar | Y | Y | Y |
| Discount on RSA training | — | 10% | 15% |

*Designated CSM included with annual spend of at least $50,000 US. Dedicated CSM included with annual spend of at least $150,000 US

Learn more about ID Plus plans at **RSA.com**.

## About RSA

RSA provides trusted identity and access management for 12,000 organizations around the world, managing 25 million enterprise identities and providing secure, convenient access to millions of users. RSA empowers organizations to thrive in a digital world, with complete capabilities for modern authentication, lifecycle management and identity governance. Whether in the cloud or on-premises, RSA connects people with the digital resources they depend on everywhere they live, work and play. For more information, go to RSA.com.